



WHAT WE DO



Delivery & Fulfilment Support



Order Confirmation COD



Abandoned Cart Recovery



Undelivered Parcel Follow-up



Customer Service Outsourcing

SIMPLE PRICING

€1 / call

€16 / Hour Dedicated Agent

Performace-based & scalable models

KEY RESULTS

- ✓ **90-95%** Delivery Success Rate
- ✓ Up to **90%** Fewer Failed Deliveries
- ✓ Higher Revenue with Upsell Calls
- ✓ Reduced Return & Shipping Costs



Order Confirmation (COD)

- ✓ Pre-shipping Calls
- ✓ Address Validation
- ✓ Upsell Offers

€1 / call



Undelivered Parcel Follow-up

- ✓ Reminder Calls
- ✓ Reschedule Delivery
- ✓ Reduce Returns

€1 / call



Abandoned Cart Recovery

- ✓ Reactivate Carts
- ✓ Recover Lost Sales
- ✓ Upsell Opportunities

€1 / call

EXTRA SERVICES

- ✓ Complaint Handling
 - ✓ Local Caller ID
 - ✓ Multilingual Support
-  Romania - Greece - Poland - Germany - USA & More
- Native Agents in All Regions*

Let`s talk!

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